

Thursday September 13th, 2018

It is with great pleasure that we have officially added Mark Sorrenti as the Program Certification Trainer for iQ-Training as well as Carlos Kadi to lead the Tech Support department for iTec Americas. Please take the time to congratulate both Mark and Carlos.



Mark Sorrenti has 38+ years of experience in the Architectural Door Hardware and Security fields, his work experience includes stops with Ingersoll-Rand and ASSA ABLOY where he ran their training and technical departments. He is presently the president of Connection Network Agencies. Mark also founded Controlled Openings Canada and sold it after 10 years. Controlled Openings Canada specializes in installing and repairing doors, frames, and hardware. Mark is also the Vice President of the Capital City Chapter of DHI and has been teaching DHI courses since 1992.



Carlos Kadi is a highly motivated young man with a desire to learn and to help others. He is a graduate from Concordia University with a passion for technology. His work experience includes roles such as IT Consultant, Network Administrator, Technician and Graphic Designer. He has 18 years experience working in the computer field, bringing together knowledge in hardware and software. He's been with APA for 5 years as an IT project manager where he's handled several projects, in addition to providing technical support and troubleshooting to clients. He enjoys his work very much because it gives him the opportunity to meet interesting people and collaborate on many different projects.

Best regards

Serge Blouin – iTec Americas Business Development Director