



Montreal February 5th, 2021

To our valued customers:

On behalf of APA and our employees, I hope this communication finds you and your families safe and healthy.

Throughout this crisis, we will remain open to serving you as we go through these unprecedented times. We have taken steps to protect our employees and you, our customers; As of February 8<sup>th</sup> 2021, you will have access to our showroom and we will also be reachable by phone or email. Shipments of goods, pickups at the express counter and the 24h lockers pickup service will all remain operational as usual. Do note, however, that the government of Quebec imposed a curfew between 8PM and 5AM which is still in effect. Sanitary measures must be observed while in our establishments at all times.

As business owners and leaders, we are all dealing with the crisis in the best way we can. Our company, and our employees, depend on our customers. We hope you depend on APA to support you. We will be there for you through the next weeks and months.

We stand in solidarity with everyone and hope that you are all staying safe and healthy.

Best Regards,

Noémie Assouline  
General Manager