



**Committed To Your Success**  
Locksmithing and Electronic Security Products

### **We are here for you.**

The spread of coronavirus disease (COVID-19) that continues in Canada and around the world is certainly causing concern for you and your family. At **APA**, the well-being of our valued customers and employees is very important to us. We want to reassure you, your safety will remain the top of priorities throughout this situation.

### **We are taking important steps to help protect you.**

We continue to monitor the situation closely. In addition, we follow the latest guidelines issued by local, provincial and federal health authorities, including the **Public Health Agency of Canada**, to ensure that our practices comply with the most recent recommendations.

### **We are at your service.**

We understand your concerns. Also, we are ready to do everything to avoid any interruption in your supply. We are taking additional steps to keep our premises safe for you and our employees. We have increased the frequency of deep cleaning in our branches. Every day, we disinfect all surfaces, doorknobs, keyboards and screens, PIN keypads, chair arms, desks, cash and toilets. In addition, we offer gloves to employees and customers.

### **You can speak to us directly.**

We are committed to being there for you: our sales representatives can assist you with most of the services offered at the branch, so we will endeavor to provide you with the best possible service to help you deal with this unusual period.

We understand that this is a time of uncertainty for all. We remain here to offer you our support and meet your needs.

The Management of APA - Agences W. Pelletier